

- 1) The flight is subject to weather conditions (it can be advanced/delayed in case of fog/mist, the plane can land on alternative runways or the transfer can be completed by land). We operate from dirt and grass runways, so it is the pilot who will consider the appropriate weight for takeoff and will communicate it to the passengers to find the safest way to make the trip. In these unforeseen situations, THE EXPENSES OF ACCOMMODATION, FOOD AND ANY EXTRA INDISTENT TO AIR TRANSPORTATION FROM OR TO THE AIRPORT WILL BE borne by the PASSENGERS. CONSIDER that the runway in corner of Socorro does not have light and is not suitable for night landing. Likewise, in the event that, due to air traffic reasons, indications from controllers or any other force majeure circumstance, it is NOT possible to carry out the trip in the originally declared mode, no refunds will be made.
- 2) The luggage must NOT be rigid, nor have wheels, nor must it exceed 15 kilos per person. Consult for particular situations
- 3) PAYMENTS FOR THE SERVICE: Due to the fluctuation of Argentina and in order not to generate disparity between the costs at the time of quoting and payment, THE FLIGHTS quoted will always be in physical dollar bills and the conversion to pesos will be the equivalent of the blue dollar sales value of the day on which the transfer is made <https://dolarhoy.com/>. For quotes in MEP dollars, send the query and wait for the costs. Payment must be paid in full up to 96 hours prior to the start of the trip. We request a deposit of 15% of the total trip in order to preserve the date. THE COST IS NET (does not include commissions, includes VAT 10.5%, unless otherwise stated). At the moment we accept payments by BANK TRANSFER / WIRE TRANSFER or cash / VISA AND MASTERCARD DEBIT AND CREDIT CARDS (surcharges may apply)
- 4) CONNECTIONS: If possible in the fall/winter season, opt for domestic flights for OUT transfers in the afternoon and IN flights in the morning, since in the morning fog/mist makes the operation difficult and this could modify the scheduled schedules.
- 5) CANCELLATION AND RESCHEDULING POLICIES: Cancellation more than 30 days before the flight: the cancellation penalty is 15% of the total amount of the flight. Cancellations between 29 days and 15 days before the flight: the cancellation penalty is 30% of the total amount of the flight. Cancellations between 14 days and 3 days before the flight: the cancellation penalty is 50% of the total amount of the flight. Cancellations within 2 days before the flight: the cancellation penalty is 100%, the total amount of the flight. RESCHEDULINGS could suffer increases in cost depending on the new flight date. Flights will NOT be reimbursed if due to weather reasons we must change the means of transportation to carry out logistics, or in the event that due to air traffic issues we make changes, nor will extra expenses that may be incurred for the same reason regarding accommodation, loss of food or other activities be reimbursed. Consult each case in particular
- 6) The company will NOT be responsible for possible losses, delays or cancellations of passengers' domestic flights when the passenger(s) do not wish to adapt to any of the options or emergencies offered in a weather situation that exceeds our capabilities. If the cancellation is by decision of the pilot for reasons of adverse weather conditions, the refund is 100%.
- 7) The prices expressed in the tariff correspond to FREE DATES, please check availability before sending the cost to your clients. Since we are not a scheduled flight company, we suggest always consulting each flight individually.
- 8) We inform you that the overflights offered must be paid for on the same day of the flight, since they are subject to meteorological or other conditions that could affect their completion.